

Data of complaints in respect of Non-Convertible Debt Securities for the month of January 2026								
Data for the month ending January 2026								
S.No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved**	Pending at the end of the month^		Average Resolution time^^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	1	10	2	9	2	0	7
2	SEBI (SCORES)	0	3	1	2	1	0	7
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
	Grand Total	1	13	3	11	3	0	14

**Should include complaints of previous months resolved in the current month, if any.

^Should include total complaints pending as on the last day of the month, if any.

^^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

#Month – wise complaints data on half yearly basis (on aggregate basis)					
SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	July, 2025	2	1	2	1
2	August, 2025	1	2	0	3
3	September, 2025	3	1	3	1
4	October, 2025	1	2	3	0
5	November, 2025	0	5	5	0
6	December, 2025	0	7	6	1
7	January, 2026	1	13	11	3
	Grand Total		31	30	3

Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis) (on aggregate basis)					
SN	Year	Carried forward	Received	Resolved	Pending
1	2020-21	155	199	90	264
2	2021-22	264	149	204	209
3	2022-23	209	16	32	193
4	2023-24	193	18	210	1
5	2024-25	1	32	30	3
6	2025-26	3	49	49	3
	Grand Total		463	615	3